

Small Business IT Managed/Hosted Service



Decisive Business System's automated administration tools and staff expertise allow us to provide a comprehensive approach to managing business-critical IT environments

Have questions or need more information?

Call and talk to one of our Hosted Service specialists

866-203-8948

sales@decisivebiz.com

Running a 24/7 data center requires a large staff with knowledge of many technologies and skills sets including hardware, software and support of many dissimilar products. DBS has crafted a hosted solution that includes the Microsoft family of products that include remote access, office, email and other small business applications utilizing Internet technologies.

As an experienced Certified Microsoft Hosting Provider and Solutions Provider, DBS provides the advanced Hosting services clients require to support a 24/7 thin-client environment. We will support your entire environment including your Citrix servers, your network infrastructure, your backend databases and database servers, and any custom or off-the-shelf applications that you are accessing under remote access environments - to create a custom Service Level Agreement (SLA) specific to your needs.

Our automated administration tools and staff expertise allow us to provide

- 24/7 Monitoring and Management
- Systems Programming
- Version Management
- Performance Management
- Trouble Ticketing
- Problem Resolution
- Vendor Management
- Disaster Recovery
- Change Control
- Capacity Planning
- Security Management
- Problem Determination
- Problem Escalation & Callouts
- Data Backup & Recovery

a comprehensive approach to managing business-critical IT environments that includes: How your company adapts to its new environment will have a lot to do with how the IT infrastructure is designed. In this section we consider space planning, facility preparation, renovations and concept designs as they relate to IT.

DBS will customize each of these to create a unique service that meets your exact requirements. We include a sophisticated, secure web-based portal for each client that provides our customers with a 24/7 view into their systems using data meaningful to them. Our all-inclusive pricing model provides one monthly fee for all of your needs, allows you to manage to a budget, and provides the flexibility you need to adapt to changing requirements without penalty.

To learn more about Decisive Business Systems *Hosting Solutions* or to receive a detailed quote, please call:

866-203-8948

or email us at sales@decisivebiz.com



Decisive Business Systems

Where IT All Comes Together!